



ADAPTED FACILITIES

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The Cophthorne Tara Hotel London Kensington, one of London's best known 4 star hotels is ideally located in a quiet corner of Kensington. The hotel offers 833 bedrooms including 125 Club rooms, 6 Suites and 10 adapted rooms.



Wheelchair accessibility is excellent. Vehicles can stop within feet of the main entrance which is level and has automatic sliding doors. The lobby area is completely level and there is a lower section at the front desk to facilitate wheelchair users.

Conference & Banqueting facilities are also accessible with assisted listening systems available for those with hearing impairments.

ACCOMMODATION - ADAPTED

The hotel has ten accessible bedrooms which are all located on the mezzanine floor. All of the adapted bedroom doors open and close electronically, allowing ample time for a wheelchair user to pass through. Door locks are electronically actuated by a key card and the bedside control panels allow operation of the radio, TV and room lights.



These rooms are also fitted with entry phones, which allow verbal communication with someone at the room door prior to opening the door remotely from the bedside and with an emergency call feature from the bedside and another one in the bathroom. For hearing impaired guests, there is a visual alarm system as well as a vibrating alarm which can be fitted to the bed.

Room Features*:

- Clear room door width: 74cm-78cm / 29.1" – 30.7", card-actuated door opener/ closer, low-mount security lock.
- Bedside intercom to hallway with remote control door unlock/ entry system.
- Bedside control panel for TV, radio and room lights.
- Emergency call button and telephone at bedside.
- Open bed frames. Height of bed mattress varies between 52cm - 57cm / 20.47" – 22.44".
- Closet with low-mount hangers and no doors.
- Low-pile carpeting and accessible curtain pulls.
- Connecting room with intercom.
- Additional facilities: radio/television with satellite channels, direct dial telephone, iron/ironing board, tea & coffee making facilities, Hairdryer, en-suite bathroom and a 44cm x 47cm / 17.32" x 18.5" fridge.

Bathroom features*:

- Clear door width: 74cm-86cm / 29.1" - 33.8"
- Low-mount towel storage.
- Lever-style bathtub and sink faucet handles.
- Hand-held shower unit in bathtub.
- Commode height is approx 44cm / 17.3" to top of bowl rim.
- Commode obstructions: None.
- Vertical clearance under sink approx: 64cm / 25.2"
- Height of bath tub side is 50cm / 19.7" approx.
- Bathtub grab bar size and position:
Side: 2 bars of 25cm / 9.8" diameter; one approx. 115cm / 45.3" long, mounted horizontally; one approx. 60cm / 23.6" long mounted vertically.
- Emergency call button.
- Bath Seating: Seating area at rear of tub measures approx. 69cm / 27.2" wide by 32cm / 12.6" deep. Hard plastic stools which fit within the bathtub are also available.

Additional Bedroom Features*:

2 rooms have extra equipment and larger bathrooms to better accommodate persons with more severe disabilities. Both rooms are identical, except that one has a reverse floor plan.



- Electric ceiling hoist serves bed, commode & bathtub.
- One single bed and two bathroom doors.
- Close-o-Mat automatic toilet - washes and dries users
- Vertical clearance under sink approx 65cm/ 25.6".

*The measurements and features given above vary from room to room. Please confirm details at time of booking.

USEFUL HOTEL INFORMATION

Car Parking/Drop Off

There are three accessible spaces which are to the front of the hotel, outside of the entrance and on level access. The drop off point immediately outside of the hotel entrance is on level access. Additional pay and display spaces are available in this same area. The hotel also has a car park in the basement however there are only internal steps to the hotel.



Access into Hotel

There is level access from the drop off area to the hotel entrance. The entrance has a revolving door with double automatic doors positioned either side. All doors lead into the spacious hotel lobby.

Circulation

There is an excellent level of circulation through the hotel with all areas on level access. The majority of the facilities are located on the ground floor close to the main lobby area. The main entrances are open plan and powered doors are fitted to the accessible toilets and the lift lobby doors at mezzanine level.

Reception

There is a large reception counter which is the main feature of the hotel lobby. The reception has an accessible counter which is at the far end to one side. There is an induction loop facility available on both reception and guest services which is located in the lobby opposite to reception. The lobby is bright and spacious and affords a good level of circulation.

Staff: Languages spoken

The hotel has a good complement of staff who are on hand to offer assistance in different languages. It is advisable to check in advance should a particular language be required.

Restaurants

There are five areas where food is available:

The Club Lounge is on level access close to reception. The Lounge is used for breakfast, available to guests staying in a Club room. The Lounge is a relaxed environment with a range of seating and tables for all users. Access to the lounge requires a room key card.

Cafexpress is a bright open plan deli style café located opposite to reception on level access. Food is available from the counter or adjacent cold cabinets. Alternatively a table service is available.

The Brassiere is adjoined to the bar and is used from breakfast to dinner. There are two open plan entrances to the Bar and Brassiere which are on level access. Breakfast is on an assisted self service basis, a full table service is in operation at all other times. There is range of seating and tables to suit all users.

Bugis Street Restaurant specialises in Malaysian/Singaporean restaurant. This is located close to reception opposite to the Bar and Brassiere and is on level access with an open plan entrance. A full table service is available and a range of seating is available.

Finally **The Brassiere Bar and Restaurant**, located close to reception, offers a variety of drinks and meals to enjoy between 11am and midnight daily. There is full table service available which is also available during breakfast, which is on a buffet basis.



Health Club

A fitness room is available on the mezzanine floor opposite to the toilets and on level access via the lifts. Access to the room requires a door key card and the room is unsupervised. **A beauty and wellbeing room is also available on the mezzanine floor.** Treatments are on an appointment basis and can be booked via Guest Services.

Business Facilities

The banquet and meeting rooms are located on the ground and mezzanine floors. There are two large rooms which can be subdivided into smaller rooms. Both areas are on level access with the mezzanine level accessible by the lifts. The doors between the lifts and the room at mezzanine level are powered. **Both rooms have an induction loop** incorporated into the acoustic system. The rooms can be arranged in a number of formats.

Public Transport

There are bus stops and a tube station located approximately 350m from the hotel on Kensington High Street. Kensington High Street tube station is not a step free route. **The route to the hotel is accessible;** however, assistance is recommended as the final approach slopes down to the hotel and necessitates entering onto a road to maintain level access up to the hotel entrance.