



Dear Partnercard member,

I am writing to inform you that we shall shortly be ceasing to operate Millennium and Copthorne Hotels' rebate programme, PartnerCard.

The countdown for the cessation of the programme will commence on 27th May 2009. Up until this point, your PartnerCard will operate as usual. However after the 27th May 2009 you will have 6 months in which to use your rebate within any Millennium and Copthorne Hotel in Europe. During the 6 month period no rebate can be earned when your PartnerCard is used. On 28th November 2009 PartnerCard will officially cease to operate and any outstanding rebate on it will be forfeited.

What action do you need to take?

You should log onto your online account at www.millenniumhotels.com/partnercard to check what rebate you have earned and then set about redeeming it in within the next 6 months and at the latest, by 28th November 2009. Millennium and Copthorne Hotels currently have a selection of great weekend packages on offer – a great opportunity to treat the family or visit friends.

Forgotten your password? Need to check your balance?

If you cannot recall your PartnerCard password, simply visit www.millenniumhotels.com/partnercard and select 'forgotten password'. Alternatively call the PartnerCard Helpline number on 0870 890 0250 or email: millennium@cardps.co.uk who will be happy to help.

A reminder of how to use your rebate

Use your rebate to pay all or part of a bill, or to enjoy a delicious meal in any one of our award winning restaurants. Alternatively soak up the atmosphere and enjoy some cocktails or wine in any of our bars and lounges. Visit us online to see all the special packages on offer and ensure you get the **Best Available Rate Guarantee** at www.millenniumhotels.co.uk.

Frequent traveller? Enjoy earning double airline miles

Millennium and Copthorne Hotels are partnered with a number of top airlines around the world to offer you the opportunity to earn when you stay. Visit: www.millenniumhotels.co.uk/pcairline to find out more about an **exclusive offer for Partnercard members to earn double air miles** over the coming months.

We thank you for your support.

Yours sincerely

A handwritten signature in black ink, appearing to read "John Mims".

John Mims
Global Chief Marketing & Sales Officer

Important Points to Note

Up until 27th May 2009 the Partnercard programme will operate as normal, it will be possible to earn and redeem rebate.

On and after 28th May 2009 only redeeming of rebate will be possible.

Please note rebate can also be redeemed at any Maritim Hotels: www.maritim.co.uk. Members who have rebate outstanding on their Partnercard after the programme closes on the 28th November 2009, will forfeit that rebate.